

# Nine Web Referral Program Agreement

By signing up for Nine Web's Referral Program, you ("Referrer") agree to the following terms and conditions. Please read these carefully before enrolling in the program.

## 1. Eligibility

1.1. The Referral Program is open to active Nine Web customers with a valid account. By participating, you confirm that you have an active Nine Web account and agree to abide by the program's terms and conditions.

1.2. Former customers or those with inactive or overdue accounts are not eligible to participate until their accounts are in good standing.

## 2. How the Program Works

2.1. As a Referrer, you may refer new customers (the "Referee") to Nine Web. When a referee signs up, they must mention your name during the sign-up process to qualify as a valid referral.

2.2. Both the Referrer and the Referee will receive a **5-10% discount** on their respective next billing cycles once the referee has completed the 30-day money-back guarantee period. The percentage is based on the referee's service plan.

2.3. The Referrer's reward will be capped at the total amount of their next invoice. Any excess reward can roll over to future billing cycles.

2.4. The Referrer will not receive the reward if the Referee cancels their service within the 30-day guarantee period.

## 3. Referrer's Discount and Bonus Structure

3.1. **Single Referral Discount:** For each valid referral, the Referrer will receive a **5-10% discount** on their **next billing cycle only**, depending on the service chosen by the referee.

3.2. **One-Time Discount:** The discount for the Referrer is a **one-time benefit** and will only be applied to the next billing cycle. This discount will not roll over to future billing cycles unless additional referrals are made.

3.3. **Cap on Rewards:** If the discount exceeds the Referrer's next invoice, the remaining balance will roll over to the following billing cycle(s) until fully applied.

## 4. Referee Discount

4.1. The Referee will receive the same **5-10% discount** on their first billing cycle, applied based on the service they sign up for.

4.2. If the Referee cancels their service within 30 days, the Referrer will not receive a reward, and the Referee will forfeit their discount.

## **5. Referral Conditions and Limitations**

5.1. **Self-Referrals:** You may not refer yourself, create duplicate accounts, or engage in fraudulent activities to earn rewards. Violations of this rule will result in disqualification from the program and forfeiture of any rewards.

5.2. **Multiple Referrers:** In cases where multiple Referrers claim the same Referee, only the Referrer explicitly mentioned by the Referee during the sign-up process will receive the reward.

5.3. **Referral Limitations:** The same Referee can only be referred once. If a Referee cancels and later re-signs, no additional referral reward will be granted for the same Referee.

5.4. **Free Trials or Promotional Offers:** Referees signing up for free trials or promotional offers are not eligible for the referral discount. Only Referees who sign up for standard paid services will qualify.

5.5. **Outstanding Balances:** Referrers must have their Nine Web accounts in good standing (i.e., no overdue payments) to be eligible for rewards. If your account is not in good standing, you will forfeit your discount until the balance is cleared.

## **6. Reward Distribution and Timing**

6.1. **Service Discounts (Phase 1):** Rewards will be applied as discounts to the next billing cycle after the referee completes their 30-day service period.

6.2. **Delay in Rewards:** Rewards will only be distributed after the Referee successfully completes their first 30 days of service without cancellation.

6.3. **Communication:** You will be notified via email when your reward is applied or available for selection.

## **7. Fraud Prevention and Abuse**

7.1. Nine Web reserves the right to disqualify participants from the Referral Program for any fraudulent activity or abuse, such as self-referrals, creation of fake accounts, or other dishonest behavior aimed at manipulating the program.

7.2. Nine Web may audit referral activity to ensure compliance with these terms. Any violation will result in forfeiture of earned rewards and possible suspension from the program.

## **8. Program Changes and Termination**

8.1. Nine Web reserves the right to modify, suspend, or terminate the referral program at any time. If changes are made, you will be notified via email or through the Nine Web website.

8.2. Nine Web may adjust the reward structure, percentage discounts, or program terms as needed. Any such changes will be communicated in advance, and you will have the option to continue or withdraw from the program.

## **9. Dispute Resolution**

9.1. If you believe there has been an error in tracking your referral or issuing your reward, you must contact Nine Web support within 30 days of the issue.

9.2. Nine Web will investigate disputes and issue final decisions on referral tracking, rewards, or other program matters. Nine Web's decisions regarding disputes are final and binding.

## **10. Data Privacy and Usage**

10.1. By participating in the referral program, you agree that Nine Web may collect, store, and use your personal information to track referrals and distribute rewards.

10.2. Nine Web will process your data in compliance with its privacy policy, which can be accessed [here] (insert privacy policy link). You may request to view or delete your data at any time in accordance with data protection laws.

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By joining the Nine Web Referral Program, you agree to the terms and conditions outlined above. If you do not agree with these terms, you may not participate in the program.

**[I Agree to the Terms & Conditions]**